## Policy OLEDWorks GmbH



- The management team and employees are committed to deliver the highest level of quality and operational excellence, and as a learning organization drive continuous improvement of our products and processes. We use multiple information and sources to optimize satisfaction of customers and our interested parties. We deliver high quality, safe and sustainable OLED lighting products, thereby increasing the value of the OLEDWorks brand.
- Together with our suppliers we ensure that our OLED lighting products fulfill our brand promise and are fit for use. In production we comply with local regulatory environmental requirements and health and safety standards. In our product innovation we use world class processes and modern state of the art reliability testing and use customer feedback to ensure continuous improvement of the business performance, in synergy with an efficient environmental and work safety protection.
- We develop, educate, coach, motivate, challenge and support our employees to achieve world class performance by implementing a decisive and adaptable organization that creates an environment in which our employees are Eager to win, Take Ownership and Team up to excel. We promote the awareness of our employees concerning quality, environment and work safety protection.
- Our integrated management system is based on the ISO9000 family, ISO 14001 and the BS OHSAS 18001 to reach world class performance of our products and organization. We comply with all relevant laws, regulations, voluntary agreements and other requirements.
- We aim to improve the environmental aspects of our products within the complete
  product life cycle within manufacturing and the use by the end customers. We follow
  continuous improvement to prevent air water pollution and soil contamination as
  well to optimize resource management and reduce waste and emission within
  manufacturing and other relevant activities.
- We aim that our suppliers and contractors follow our politics and therefore we guarantee a sustainable behavior at the OLEDWorks GmbH.

Aachen, January 2018

Wolfgang Görgen

General Manager OLEDWorks GmbH

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